





2024 - 2025 ANNUAL REPORT

TRANSPORTATION

Providing public transportation to **ALL** ages in all nine Northwest Tennessee counties.

COUNTY:	PEOPLE HELPED:	TRIPS:	TOTALS
BENTON:	221	7,220	 3,732 PEOPLE HELPED
CARROLL:	343	9,303	
CROCKETT:	171	3,830	
DYER:	551	14,616	
GIBSON:	767	19,160	
HENRY:	434	13,270	
LAKE:	227	5,347	
OBION:	485	15,644	
WEAKLEY:	533	20,822	
			 109,212 TRIPS

NUTRITION

165,596	TOTAL MEALS SERVED
 143,546 HOME DELIVERED MEALS	SERVED TO OVER <hr/> 540 <hr/> HOME BOUND CLIENTS
 22,050 CONGREGATE MEALS	SERVED TO OVER <hr/> 84 <hr/> PARTICIPANTS

HOMEMAKER PROGRAM IN-HOME SERVICES

Our goal is to improve the quality of life for seniors and adults with disabilities. With our essential employees in place, we can continue to provide the much-needed services to our clients. For many seniors and disabled clients, living at home for as long as possible is a priority. In-home care plays a vital role in providing a safety net for the most vulnerable adults in our communities.

Title III State Homemaker	\$20,136.64
Options - Homemaker	\$50,960.30
Options - Personal Care	\$23,608.32
Family Caregiver Respite	\$32,716.11
Total	\$127,421.37

MORE THAN

200

CLIENTS SERVED IN OUR AREA

More Than

\$500,000

in contract dollars provide the following services for our clients

- HOMEMAKER
- RESPITE
- PERSONAL CARE
- MINOR HOME REPAIRS
- ATTENDANT CARE
- SHOPPING

SENIOR AIDES - SCSEP

Senior Community Service Employment Program

Job Training and placement program for people 55 years of age and older with limited income.

BENTON:	WAGES \$22,242	 5
CARROLL:	WAGES \$37,239	 8
CROCKETT:	WAGES \$24,901	 3
DYER:	WAGES \$25,801	 4
GIBSON:	WAGES \$24,739	 3
LAKE:	WAGES \$10,579	 2
LAUDERDALE:	WAGES \$9,004	 1
OBION:	WAGES \$19,899	 4
TOTAL:	WAGES \$173,842	 30

What is the Northwest Tennessee Human Resource Agency?

The Northwest Tennessee Human Resource Agency was established by the Tennessee General Assembly in 1973 to be the delivery system for human resource services in the nine counties of the region.

The Elderly Nutrition Program and the Senior AIDES Program were the initial programs operated by the Nwthra. The Nwthra has now expanded its services to offer public

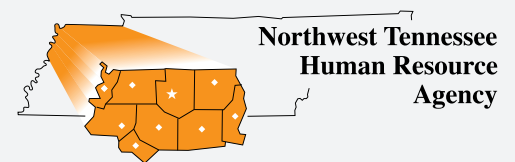
transportation and in-home services.

Currently, the Nwthra employs people at the district office and throughout the nine counties to deliver these services, using a combination of federal, state and local funding. The staff and agency are overseen by a governing board composed of elected officials from all nine Northwest Tennessee counties.

OUR MISSION:

The Northwest Tennessee Human Resource Agency is committed to enhancing the quality of life for all residents of the region through existing services and is constantly searching for new programs to meet their ever changing needs through the following values and/or guiding principles:

1. Identify needs and advocate services of the population of the region
2. Consider the total social, economic and environmental well-being of the community
3. Encourage independence
4. Conduct research and development to enhance support and operational systems
5. Contribute to growth of the community by helping consumers maintain dignity
6. Increase volunteerism through recruitment
7. Enable older persons to achieve gainful employment and personal development through community service and training



SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM – SCSEP

Phone: 731.587.4213 ext. 202

PERSONAL CARE ATTENDANT / HOMEMAKER

Phone: 731.587.4213 ext. 202

NUTRITION-CONGREGATE & HOME DELIVERED MEALS

Phone: 731.587.4213 ext. 208

PUBLIC TRANSPORTATION

Phone: 1.877.557.4337

NWTDDHRA.ORG

Committed to Enhancing the Quality of Life to All Residents of Northwest Tennessee