



Our Mission:

The Northwest Tennessee Human Resource Agency is committed to enhancing the quality of life for all residents of the region through existing services and is constantly searching for new programs to meet their ever changing needs through the following values and/or guiding principles:

1. Identify needs and advocate services of the population of the region
2. Consider the total social, economic and environmental well-being of the community
3. Encourage independence
4. Conduct research and development to enhance support and operational systems
5. Contribute to growth of the community by helping consumers maintain dignity
6. Increase volunteerism through recruitment
7. Enable older persons to achieve gainful employment and personal development through community service and training



Human Resource Agency
731.587.4213 | 1.800.750.6866

Schedule A Ride
731.587.2900 | 1.877.557.4337

nwtdhira.org



2016-2017 Annual Report

nwtdhira.org

What is the Northwest Tennessee Human Resource Agency?

The Northwest Tennessee Human Resource Agency was established by the Tennessee General Assembly in 1973 to be the delivery system for human resource services in the nine counties of the region.

The Elderly Nutrition Program, and the Senior AIDES Program were the initial programs operated by the Nwthra. The Nwthra has now expanded its services to offer Public Transportation which includes Access to Jobs. Other services

offered through the Nwthra are In-Home Services.

Currently, the Nwthra employs 40 people at the district office and approximately 200 people throughout the nine counties to deliver these services, using a combination of federal, state and local funding. The staff and agency are governed by a Policy Council composed of the county mayors and three members-at-large, all from the Northwest Tennessee Area.

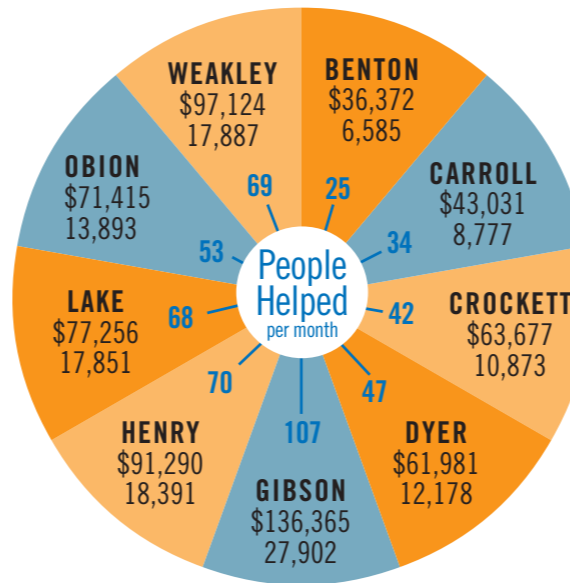
TRANSPORTATION

Providing public transportation to all ages in all nine Northwest Tennessee counties.

COUNTY	DOLLARS	PEOPLE HELPED	UNITS	REVENUE
Benton	\$356,502	469	11,451	\$189,900
Carroll	\$658,345	828	20,722	\$302,149
Crockett	\$215,090	274	6,764	\$127,610
Dyer	\$688,644	947	22,538	\$332,522
Gibson	\$1,356,491	1592	44,540	\$674,822
Henry	\$653,587	889	21,893	\$268,972
Lake	\$259,058	322	8,463	\$191,476
Obion	\$751,625	794	23,199	\$340,412
Weakley	\$1,002,365	957	30,977	\$376,093
TOTAL	\$5,941,707	7072	190,547	\$2,803,956

NUTRITION

Serving nutritious meals at fourteen community locations including home-delivered and congregate meals.



SENIOR AIDES - SCSEP

Senior Community Service Employment Program - Job Training and placement program for people 55 years of age and older with limited income.

COUNTY	DOLLARS	PEOPLE SERVED	HOURS
Benton	\$18,560	6	2560
Carroll	\$30,160	5	4160
Crockett	\$20,880	3	2880
Dyer	\$24,360	6	3360
Gibson	\$52,220	9	6240
Henry	\$41,760	7	5760
Lake	\$9,860	4	1360
Lauderdale	\$26,680	7	3680
Obion	\$23,780	6	3200
Weakley	\$26,100	6	3600
TOTAL	\$274,360	59	36,800

IN-HOME SERVICES

With over 30 years of experience, we are a local agency providing services to our friends and neighbors who want to receive care in their homes, rather than nursing home care. Our caring, competent caregivers make a positive difference for the clients that we serve.

- Personal Care Services
- Homemaker Services
- Respite Care Services

COUNTY	DOLLARS	PEOPLE HELPED	UNITS
Benton	\$92,118	19	4,596
Carroll	\$150,938	37	7,413
Crockett	\$69,373	29	3,466
Dyer	\$223,736	87	27,894
Gibson	\$71,548	33	3,565
Henry	\$82,752	38	4,092
Lake	\$29,761	22	1,429
Obion	\$228,342	39	11,357
Weakley	\$262,524	54	13,214

